

THE COMPUTER HELPER'S IMAGE

(The way all computers should be reimaged)

THE RIGHT WAY!!!

Computer Helper's re-images all computers "The Right Way". First thing we do is check the drive for bad sectors. This takes anywhere from 1-3 hours depending on the size of the drive. This added step lowers the chance of the drive being the cause of a future failure.

Next is loading a valid windows license, so that 30 days from purchase you don't get a message that you need to enter a code to continue.

If the image is from a recovery CD\DVD set, we remove any outdated software (like expired anti-virus programs) we also remove a lot of the pre-installed software that we find causes issues, or is just a burden to the system.

We install all the correct drivers so that all the hard ware works correctly. This can be very time consuming on some machines if the original recovery discs are not available.

We install all the latest updates, service packs etc.

We then install all the latest versions that we can, of the basic programs you need like Adobe reader, Adobe Flash player, Adobe Shockwave, Media player, Nero, DVD Power, Internet explorer, and more.

After we have loaded all the programs and checked all the hardware we run a defrag program on the hard drive to clean it up after all the installs.

We also do a basic clean up inside and out, this is important to keep the machine running cool.

The average re-imaging of a computer takes us from 4 to 8 hours to complete, depending on the issues encountered during the install. But no matter how long it takes the price quoted remains the same.

All work is guaranteed for 90 days. I have been doing this for over 20 years, but it still amazes me the new issues I run into. Now you can let anyone work on your computer, but I don't know of anyone else who does what we do for the price.